EDGAR INTERACTIVE

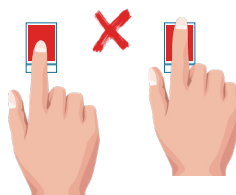Optimal placing area

Sensor board

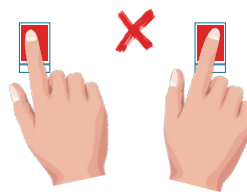Optimal placing area

STEP 1:

Center It right directly over the center of the sensor.

Place the middle pad of your finger (not the tip or base) right over the center of the sensor.

Do not place the finger too high or low.

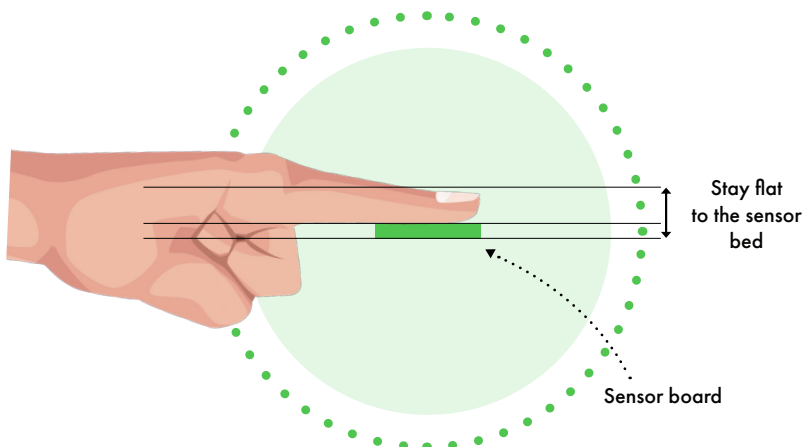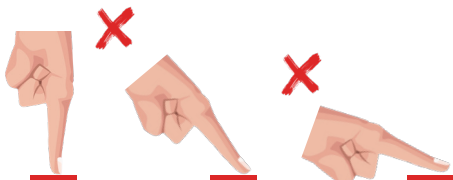Do not rotate your finger left or right.

STEP 2:

Stay Flat and Even

Your finger should lie flat and rest fully on the sensor surface.

Do not raise your finger too much.

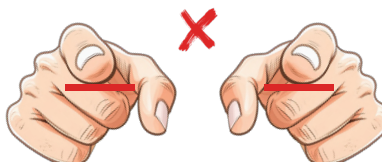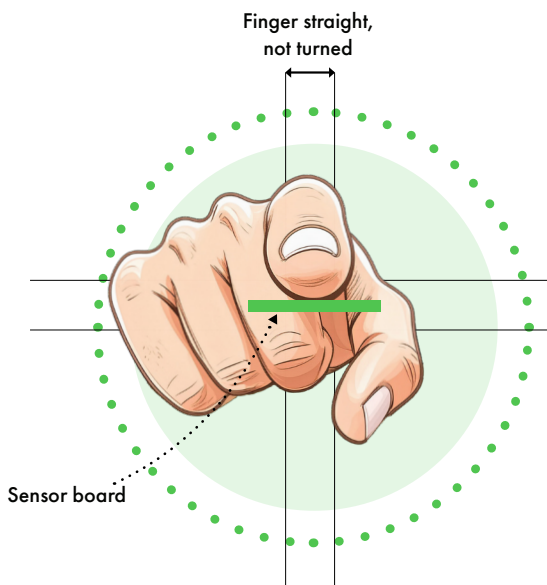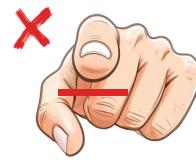Stay flat to the sensor bed

Sensor board

STEP 3:

No Twisting!

Don't rotate your finger. It should stay straight without any twist. Your fingernail should be pointing straight ahead, not sideways.

Do not twist your finger towards right or left.

Do not just hover or press too hard.

Finger straight, not turned

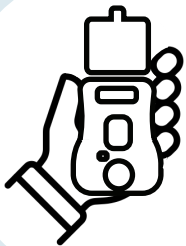Sensor board

DON'T

Apply Excessive Force
Avoid pressing hard on the sensor. It may break.

DO's

Use Gentle Finger Placement
Gently place your finger on the sensor. If it doesn't detect immediately, apply light, even pressure until prompted to remove.

DON'T

Do Not Place on rigid Surfaces and Press too hard
Avoid pressing the sensor while the device is on a hard or uneven surface to prevent internal damage.

DO's

Hold the Device in your hand
Support the scanner in your hand. The ergonomic design ensures a secure and comfortable grip. Then press gently.

DON'T

Do Not Use Harsh Cleaning Agents
Never clean the sensor with spirit, alcohol, or any chemical-based cleaners.

DO's

Keep the Sensor Clean
Use a soft microfiber cloth to wipe the sensor. If necessary, lightly dampen the cloth with water before cleaning.

DON'T

Do Not Use Dirty or Damaged Fingers
Avoid using fingers that are oily, dusty, cut, or scarred as it may affect detection accuracy.

DO's

Moisten Dry Fingers if Needed
If your fingerprints aren't being detected, slightly moisten your fingertip with water (no chemicals) and try again.

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Thank You.